

Maintenance

The unit will drain automatically 20 minutes after use.

Clean the steam generator every 60 uses, and 30 if on well water.

1. Wait for the completion of automatic water discharge after each use of the steam engine to make sure the water in the tank is discharged completely before cutting off power supply.
2. There should not be any leaking or damage to the steam engine, steam nozzle, components and pipes. They should be checked monthly.
3. Clean the water supply pipes of the steam engine once a year.
4. Check all the connections, water, and electric, to see if they have become loose or are damaged due to overheating.

Steam Generator Cleaning

MAKE SURE POWER IS OFF

If you can observe that the steam generator is draining after use, this means the tank is not clogged with debris or other material from use. The tank cleaning procedure is not too difficult.

You must introduce the citric acid solution into the tank. 6- and 9-Kw units have a 1.5-gal tank, the 12Kw has a 3.2-gal tank. This can be done by disconnecting the steam line and with a funnel and hose pour the solution into the tank. If the steam line cannot be disconnected you can unscrew the pressure relief valve and pour the solution in through the opening. Both openings go to the tank. Fill the tank until the solution starts to come out of the steam outlet or the pressure relief valve opening. Replace the steam line or the pressure relief valve, then turn on the steam generator and let it produce steam for about one minute, then shut it off at the circuit breaker and let sit for an hour or overnight. Then restart the generator and let it run for about 5 minutes and shut it off at the key pad. Wait until the automatic drain allows the solution to exit the tank or use the manual drain button on the key pad. Once again, it is most important you are able to actually verify the solution has been drained out from the unit. By verifying the draining of the solution, you know the tank is not clogged. If the tank is clogged it leads to premature heating element failure and other issues. This procedure will also clean the water level sensor probe.

If the tank is not draining please call 1-866-783-2661 or 216-587-6790 for assistance.

Parts Requests

Please visit homewardbath.com/support to submit a request.

If you require additional assistance, call 866-783-2661.

Warranty Information & Registration

Please visit our website: homewardbath.com/warranty-registration

Note serial number on the generator: _____

Registration must be completed within 45 days of receipt to be valid.

A full description of the warranty is available on the Homeward Bath website.